**Q&A Record**

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| **Question** | **Response** | **Date** |
| The number of Planned Preventive Maintenance (PPM) days required annually are per site, or a total of 12 days / year for both Chichester Campus and Bognor Regis Campus? | A total of 12 days per year for both Chichester and Bognor Campus | 15/07/25 |
| Any additional services or support functions you are seeking beyond standard BMS maintenance (Remote Support, On Site Training, Cloud sub)? | Only reactive call outs should there be any issues with the System outside of the contracted maintenance visits | 15/07/25 |
| Any other relevant documentation or information that would support our preparation? | No. All relevant documents have been disclosed and are available on Find a Tender and our Help Site. <https://help.chi.ac.uk/tenders> | 15/07/25 |