



# **Student placement information folder**

**Outpatients Department**

**Nuffield Hospital Chichester**

**Broyle Road PO19 6WB**

**01243 530600**

## Dear Student, Welcome to Nuffield Health

The UK's largest healthcare charity.

Driven by our purpose to build a healthier nation, our experts have been working together for more than 60 years to make the nation fitter, healthier, happier and stronger.

We achieve this through our industry-leading network of 37 hospitals, 114 fitness and wellbeing centres, medical centres and workplace wellbeing facilities. We believe that the best healthcare should help prevent illness by looking after mind and body. Our holistic wellbeing offering spans physical and mental health — from personal training, health assessments, GP services, and physiotherapy to providing mental health support or hospital treatments for serious conditions. We also use our expertise to support the NHS and help people to prevent illness and injury, working in collaboration with all parts of the health service.

What makes us truly different is our commitment to our unique flagship programmes, where we respond to developing national unmet health and wellbeing needs in local communities and widen access to our services, experts and resources to give more people the tools to live a healthy life. Our flagships help young people understand and improve their own health, help people living with joint pain, and, most recently, help rehabilitate people experiencing the long-term effects from COVID-19. Through all our education, research and flagships we are building the evidence base for a holistic approach to healthcare that helps prevent physical and mental illness in the future.

As a trading charity, we do not fundraise and we invest all our income back into our purpose to build a healthier nation. With our purpose at the heart of everything we do, we always focus on the wider impact of our actions on our people, on those who benefit from our flagship programmes, on local communities and on the environment.

**Your placement will be in Outpatients at Nuffield Hospital Chichester:**

**The role of Outpatients is to provide an environment where:**

1. Patients may see specialists Consultants
2. Minor procedures can be undertaken
3. Follow up care and wound reviews are carried out
4. Pre-operative assessments for endoscopy are performed
5. Clinical investigations are undertaken

### **Outpatients Department**

The department is on two floors:

Ground floor;

- Five consultation rooms
- Two eye rooms
- Two treatments rooms
- Outpatient reception
- Office
- Patient waiting area

First floor

- One Gynaecological room
- Two consultation rooms

## Nuffield Values are:



The graphic features a light blue background. On the left, a large green heart contains the text: "We put patients, customers and colleagues at the heart of everything we do...". To the right of the heart, the text "Our Values Framework." is positioned at the top left. Below this, the heading "...Because We CARE" is followed by four vertically aligned items, each consisting of a colored circle with a white letter and a corresponding text description:

- C** **Connected**  
We are connected, working together as pioneers of unique, personalised healthcare
- A** **Aspirational**  
We are aspirational, inspiring individual and collective health and wellbeing
- R** **Responsive**  
We are responsive, listening and communicating in an open, straightforward way
- E** **Ethical**  
We are ethical, balancing customer and patient need with quality outcomes and sustainable results

## Staff in Outpatients:

### Nursing Staff

The staffing establishment is currently;

Six Trained staff

Six health Care assistants

One Administrator

### Consultants

There are in excess of ninety consultants who work at Nuffield Chichester. However, there is around 40 who regularly utilise outpatients.

## **Resident Medical Officer**

Within the hospital 24 hours a day there is an on call Doctor physically present in the hospital covering all areas and can be contacted via a bleep.

## **AHP**

The hospital has a fully functioning Radiology department, for all routine X-rays, Ultra-Sound scans, CT scans and MRIs.

Physiotherapists see in patients on the ward post-surgery and will assess patients in Outpatients when they return for follow up reviews.

Pharmacists keep our department medicine cupboards stocked and support with specific medication requests from consultants as they are required.

On site laboratory staff receive and process all samples into the small onsite laboratory before they are transported to a regional laboratory for testing.

## **Management, Secretarial and Ancillary Support**

Even though Nuffield Chichester is a small hospital it still requires all the services that any larger hospital would require.

Hospital Manager and Matron are on site Monday to Friday 9-5, with medical secretaries and administrative staff based on the first floor.

A small team of Estates and Housekeeping staff maintain the day to day functioning of all ancillary services. Stores maintains the demand for all medical and non-medical equipment from pens to ventilators. Catering staff produce meals for patients and staff throughout the day.

As a small hospital it doesn't take long to recognise and get to know colleagues.

## **Learning Opportunities**

Throughout every shift and every interaction, you will experience and practice communication with both patients at various stages of their journey and professional colleagues.

You will therefore be able to meet the learning objectives within, **Annexe A: Communication and relationship management skills NMC 2018**

NMC 2018 Standards of Proficiency for Registered Nurses

<https://www.nmc.org.uk/globalassets/sitedocuments/standards-of-proficiency/nurses/future-nurse-proficiencies.pdf>

Likely procedures you can expect to practice to achieve learning objectives within **Annexe B: Nursing procedures NMC 2018** will be:

Wound assessment and wound dressing

Removal of sutures and clips

Venepuncture

Assist at minor surgical procedures

ECG recording

Initiate cardiac investigations via Zio Patches®

Pre Assessment for endoscopy and administration of pre-procedure medicines

Ophthalmic investigations, Field tests and OCTs

Day to day management of a clinical area

### **Spoke placements may be arranged once on placement**

Other departments to visit:

Wards

Theatres

Pre Assessment

Endoscopy

### **Practice Assessors and Practice Supervisors**

All trained staff within the department are able to supervise student nurses.

As “all NMC registered nurses, midwives and nursing associates are capable of supervising students” NMC 2018

NMC 2018 Part 2: Standards for student supervision and assessment

Version 1 DSK June 2022

Your Practice Assessor will be identified prior to placement and you will be confirmed on the first day of placement.

Daily you will work with a Practice Supervisor or your Practice Assessor. During your placement you can expect an initial, midway and final review with your Practice Assessor. Additional formal and informal meetings and time working together with your Practice Assessor or a specific Practice Supervisor can be arranged and managed to support your learning and development.

### **You can expect**

Professional friendly environment to work in

Allocated Practice Assessor

Access to a wide variety of learning opportunities

### **We expect**

Professional behaviour

Enthusiasm

### **Raising concerns**

It is appreciated that as a student in the department you are new team member to a new and unfamiliar area and you may easily become overwhelmed.

If small concerns and anxieties are not managed as they arise they easily escalate into something much larger.

Therefore, we ask that you ask questions as they arise and do not go home worried.

Speak immediately to the Practice Supervisor you are on duty with at the time.

The Ward Sister or your Practice Assessor will be available to support and answer questions at the earliest opportunity.

### **Onsite resources**

Public Nuffield Wi-Fi

Nuffield policies and procedure via the Intranet

Staff Canteen

Free parking

### **Shifts**

Early 0730 -1530

Mid 1000 - 1800

Late 1230 to 2000